

COVID 19 PATIENT COMMUNICATION

At BioBehavioral Research safety is our top priority. As efforts concerning the containment of COVID-19 (Coronavirus) expand and evolve here in the U.S. and around the world, we want to assure you we are focused on three things:

1. Ensuring the safety of our study volunteers, employees and our community
2. Continuing to provide exceptional service to our study volunteers and sponsors
3. Supporting local efforts to limit the spread and impact of COVID-19

With this in mind, we have determined it is critical we implement new measures to do our part to minimize the spread of COVID-19. **The following are changes we have made to site operations.**

WHAT TO EXPECT AS A STUDY PARTICIPANT:

- Please **arrive for your appointment 10 minutes early and please wear a mask**. A research staff member will greet you at the door for a brief **health screening prior to your visit**. This screening will include temperature check and a few pertinent questions about your health and your social circle if you were unable to do prior to your appointment. **If your temperature is above 99.5°F, you may be asked to leave the office** and self-monitor your temperature in the coming days.
- Appointments will now be staggered, and timeframes limited for your visit. This is to minimize the number of people in the office at one time. **If you are late for your appointment, your appointment may need to be rescheduled.**
- **Please limit, who you bring to your appointment adolescents under 17 must only bring 1 parent. Anyone over the age of 18 must be accompanied by themselves. All adults accompanying minors will be screened as well.**
- **Please reschedule your appointment and contact your primary care provider if you show any signs or symptoms, or have been Possibly exposed to Covid-19**

WHAT YOU CAN EXPECT FROM US:

- **We will continue to be diligent in keeping the office environment clean and sanitized.** You will see us wiping down all surfaces throughout the clinic **after EVERY use**. This includes bathrooms, exam rooms, lounge area (tables & seating).
- **Our staff have committed to not putting themselves at risk and are also being screened each day in order to make you, our patients, a priority.**

Currently, we do not anticipate interruption in our clinic schedule. We will continue to communicate as changes are implemented.

Please do your part to stay safe and well.